

april systems design Ltd



www.jcosta.co.uk

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April systems design Ltd provides distribution of J Costa Products in the UK. With the trading name www.Jcosta.co.uk

Stock and Availability

Please check before ordering if the item is currently in stock. Items not currently in stock are ordered from the manufacturers in Spain, this typically takes 10 days but please allow up to 3 weeks.

Payment Terms

We accept payment by credit card or cheque,

Secure payment is handled through Paypal. We are able to accept payment by credit/debit card, (Visa, MasterCard, Switch, Solo, Maestro and Visa Delta). All credit/debit card sales are subject to the usual authorization

Cheques make payable to "April systems design Ltd", goods will not be released until cheques have cleared.

Prices

all prices displayed are in Pounds Sterling and **exclude** VAT. April systems design Ltd is not VAT registered and so does not charge VAT.

Product specifications and prices

we reserve the right to change the product specification or prices of any product at any time. Customers will be notified of any such variation upon order and allowed, at that time, the opportunity to cancel their order.

Delivery Charges

Some items are inclusive of signed-for delivery in the UK and Royal mail international signed-for for the rest of the world.

Otherwise, delivery costs are determined by weight or volumetric size & weight, whichever is the greater. Saturday, guaranteed time deliveries and deliveries to the Highlands and Islands are subject to a surcharge.

Returned Orders

You are able to cancel your order at any time prior to dispatch.

Goods are only accepted for return in the event that they were faulty or were incorrectly supplied by ourselves. Written notice must be given to April systems design Limited by post or email giving details of the goods ordered, the invoice number and reason for your complaint within seven working days of receipt of the goods. Goods must be returned with carriage paid by the sender, both insured and with proof of posting. Items of which have been used will not be accepted for return.

Carrier damages and parts order shortages

you must notify us of any carrier damage or parts order shortages within 3 days of the receipt of your goods. After this time we regret that we may be unable to accept your claim. For any goods that are damaged in transit you must allow us and/or the carrier reasonable access to the goods and packaging so that the claim can be proven. Failure to

allow access to view the items would invalidate any rights to a refund or replacement items.

Exchange of parts

Goods which are correctly supplied by us, but which you wish to return for exchange as a result of having ordered them incorrectly, will be subject to a further carriage charge on return of the replacement goods.

Product Warranty

Product warranty is provided by J Costa, Spain:

Each J.Costa product sold is conceived, designed and developed at the factory with the precise aim of satisfying the needs of the most demanding motorcyclists who wish to race tune their vehicle. High-tech production, stringent testing and quality control all ensure a very low defect rate. Should our product present defects you can look up on our internet site at www.jcostacompetition.com where you will find all the correct technical information by examining the relate tables for your vehicle. If this is not enough you can, along with your mechanic explain the problem in greater details using the "contact" section of our internet site, including the name of the outlet dealer, the acquisition date, the model of the speed control, what kind of vehicle you have, How many kilometres has your vehicle and who many did you do with the J.Costa speed control. If after one or two consultations it proves necessary to send the faulty product in question to our headquarters for technical assessment, the procedure we are as follows. The authorised sales J.Costa outlet where the unit was purchased will have it shipped back to us, along with the necessary details, including the receipt, so that quality control can assess the existence of any defect and trace the units production lot .If warranty approval is granted; only the faulty part (which will be retained by us) will be replaced. However if warranty is not approved, the product will be sent back to our sales outlet, carriage forward.

- Goods not purchased from our sales outlets cannot be returned to us.
- Warranty approval will not be granted for any products which have been tampered with.
- The warranty becomes void if parts manufactured by us which we deem defective due to production errors or other circumstances are replaced, and does not cover any damage to the vehicle or to property or persons.
- We decline all responsibility for improper use or our products.

April Systems Design Limited Disclaimer

All parts supplied by April Systems Design Limited are not guaranteed when used in competition events. As such, it is a condition of our making all parts available that it is solely the decision of each individual, rider, team member or team whether they choose to use any part supplied and in doing so, absolve the manufacturer and April Systems Design Limited of any or all such, including damage to equipment and/or injury to personnel irrespective of how caused.

All parts remain property of April Systems Design Limited until paid for in full. All 'special order' parts, that are ordered specially under the instruction of the customer, are non returnable and non refundable

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April Systems Design Limited

www.aprilsystems.net

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April Systems Design Ltd is a registered company in England and Wales
Company Number 4747642